



7/15/2015

Dave Nigh  
City of Buckeye  
530 E. Monroe Buckeye, AZ 85326

**Dear New City of Buckeye Water Customer,**

Starting July 15th, the City of Buckeye has completed an agreement with Valencia Water Company (Global) to acquire water services in your area. Please see below for valuable information during this transition period.

**How will this affect my water rates?**

*The current Global customer rates through December 2015 will not change. Council has already approved the rates going into effect for January 2016.*

**Will we see water system improvements?**

*The city will study and recommend additional improvements for water pressure and water quality.*

**How will this affect my property tax rate?**

*There will be no effect on taxes.*

**How is the City going to run the water system?**

*The City currently has qualified licensed water operators that operate the existing City facilities.*

**Can the Government really do things as well as the private sector?**

*Yes. We can do things better and more efficiently since we are quality driven and not profit driven.*

**How will the billing change?**

*Customers will see no changes in their billing process.*

We understand this will be a transition period and you may have additional questions. We will keep the most updated information on our website at [www.buckeyeaz.gov/water-resources](http://www.buckeyeaz.gov/water-resources). If you have questions, please call (623) 349-6103.

Sincerely,

Dave Nigh, Water Resources Director